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Complaint about quality

I purchased
On and feel that the quality of the product is not satisfactory. Description of the fault:

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I ask you to consider my complaint and propose a solution.
Initially I would ask you to

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I am aware that you are entitled to investigate the fault and repair the product. I also know that I may be entitled to a price reduction or to cancel the purchase in the event of recurring and significant faults.

I kindly ask you to reply to this letter within 7 days.

Best regards

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Attachments to this letter:

Receipt

Contract

Bill

Pictures

Other